



Elaboration of non-revenue water policy for Jordan

Information Note and Agenda

NRW Policy Validation Workshop

Activity nº: N-W-JO-1

11 March 2024, 10:00 – 13:30, Amman, Jordan

“Water and Environment Support” (WES) Project

I. CONTEXT

As part of the water component of the EU funded “Water and Environment Support (WES) in the ENI Southern Neighbourhood region” project, an activity entitled “Elaboration of non-revenue water policy for Jordan” is about to be completed in partnership with the Ministry of Water and Irrigation (MWI) and the Central Non-Revenue Water (NRW) Unit.

The **overall objective** of this activity is to support Jordan’s water sector in its on-going efforts to reduce nonrevenue water, thus contributing to improved network efficiency, improved service provision and increased cost recovery.

The **specific objectives** are to assist the Jordanian Ministry of Water and Irrigation in the elaboration of a non-revenue water policy that builds on the real situation and lessons learnt from pilot projects and other works in Jordan and sets clearly defined rules for the development and implementation of NRW reduction and control in the country in order to achieve the national goals for reduced and sustained NRW - consistent with the proposition of Jordan’s national strategy for water.

During the past year, the first version of the **non-revenue-water policy document was drafted**. A technical taskforce formed by the Minister of Water and Irrigation was designated to review it during a 2-day retreat that was held in September 2023 in the Dead Sea. Since then more interviews were carried out to ensure the inclusion of the main actors’ concerns and issues in the policy draft. The document was hence revised to reflect all the comments received including from the main donors engaged in NRW reduction and management interventions.. Furthermore, the policy was **developed in close conjunction with the approved NRW strategy and - action plan** and as such **has to be seen as a complementary approach to support and guide the implementation of the approved NRW strategy within the water sector institutions.**

II. TARGET ZONE

The activity is applicable at the national level and concerns NRW in all the country.

III. WORKSHOP OBJECTIVES

The workshop aims to:

1. Present an overview of the national activity in Jordan
2. Present the revised policy paper -NRW Policy- and validate it with the partners and stakeholders
3. Gather/discuss stakeholders' feedback and agree on what's to be reflected in the final version

The expected workshop results: The revised NRW policy is validated and feedback is discussed and agreed upon for further inclusion in the final version of the policy.

IV. PARTICIPATION

This workshop will involve the officials representing relevant institutions and personnel from the MWI, the Water Authority of Jordan (WAJ), the Project Management Directorate (PMD) and water utilities (such as managers responsible for: operation and maintenance (O&M), NRW, GIS department, customers department (metering, billing, etc.), and all other stakeholders relevant for the activity including donors active in the NRW reduction efforts in Jordan

Specifically, below is the list of the stakeholders:

1. Ministry of Water and Irrigation;
2. Water Authority of Jordan;
3. The Project Management Directorate (PMD);
4. The central NRW Unit
5. The Water utilities (Miyahuna incl. Balqa, Yarmouk Water, Aqaba Water Company incl. Karak, Tafieleh and Ma'an);
6. The main donors active in NRW projects (EU, USAID, KFW, EIB, JICA, GIZ, AFD and the World Bank);
7. Ministry of Finance;
8. Ministry of Planning and International Cooperation.

Other relevant stakeholders will be identified with the focal point and targeted as needed such as:

- environmental and water-related NGOs;
- Academia and local consultants;
- women's and youth organizations in the region;
- representatives of local authorities (municipality, elected officials or local councils);
- community representatives;
- public security department / police/ Environment Rangers; and
- the media concerned with water issues at the local level.



V. MODERATION & RESOURCE PERSONS

- Mr Udo KACHEL – Senior Expert in NRW management and Policy formulation International expert (WES)
- Mr Ehab QURAN – Local NRW Expert (WES)
- Mr Mohammad DWEIRI - Assistant Secretary General for Planning Affairs (MWI)
- Ms Mouna BATAINEH - Head of NRW Central Unit
- Mr Ahmad BALI – WES Focal Point and Head of Planning of Water Demand Department (MWI)
- Ms Suzan TAHA – Water Key Expert (WES)

VI. DATE AND VENUE

The workshop will be held on-line **11th of March 2024 between 10:00 and 13:30 local time.** **Access to the video-conference will start at 9.30 am. The link will be sent to all invitees few days prior to the meeting.**



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**Water and
Environment Support**
in the ENI Southern Neighbourhood region

VII. AGENDA

See next page for the provisional agenda.



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PROVISIONAL AGENDA

09:30-10:00	ACCESS TO THE VIDEO-CONFERENCE
10:00-10:15	<p>Welcome & general introduction</p> <ul style="list-style-type: none"> - Welcome and Introductory notes Professor Michael Scoullos – WES Team Leader Ms Hanina BEN BERNOU – Attaché – Green Business, Innovation and Connectivity, Delegation of the European Union to Jordan H.E. Dr. Mohammad ALDWEIRI – Assistant Secretary General for strategic Planning Affairs, Ministry of Water and Irrigation of Jordan Ms Suzan TAHA – Water Key Expert, WES
10:15-10:20	<p>WORKSHOP AGENDA & LOGISTICS</p> <ul style="list-style-type: none"> - Proceedings of the workshop (5 min) Ms Suzan TAHA, Key Water Expert, WES
10:20 – 11:35	<p>PRESENTATION OF NRW POLICY PAPER PART 1</p> <ul style="list-style-type: none"> - Presentation of the NRW policy Part 1(45 min) Mr Udo KACHEL: Senior Expert in NRW management and Policy formulation - WES International expert Mr Ehab QURAN: Local NRW Expert, WES - Discussion(30 min) Facilitated by Mr Udo KACHEL and Ms Suzan TAHA, WES
11:35 – 11:45	BREAK
11:45 – 13:10	<p>PRESENTATION OF NRW POLICY PAPER PART 2</p> <ul style="list-style-type: none"> - Presentation of the NRW policy Part 2(55min) Mr Udo KACHEL: Senior Expert in NRW management and Policy formulation - WES International expert Mr Ehab QURAN: Local NRW Expert, WES - Discussion(30 min) Facilitated by Mr Udo KACHEL and Ms Suzan TAHA, WES
13:20-13:10	<p>THE WAY FORWARD</p> <ul style="list-style-type: none"> - Presentation of the way forward (15 min) Mr Udo KACHEL, WES
13:10-13:30	<p>CLOSURE AND WORKSHOP EVALUATION</p> <p>Facilitated by: Ms Suzan TAHA, WES</p>