

**Elaboration of non-revenue water policy for Jordan**  
**Information Note and Agenda**

**National Consultation & Validation Workshop**

**Activity n°: N-W-JO-1**

**12-13 September 2023**

**Dead Sea, Jordan**

**“Water and Environment Support” (WES) Project**

## **I. CONTEXT**

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As part of the water component of the EU funded “Water and Environment Support (WES) in the ENI Southern Neighbourhood region” project, an activity entitled “*Elaboration of non-revenue water policy for Jordan*” is currently under implementation in partnership with the Ministry of Water and Irrigation (MWI) and the Central Non-Revenue Water (NRW) Unit

The **overall objective** of this activity is to support Jordan’s water sector in its on-going efforts to reduce nonrevenue water, thus contributing to improved network efficiency, improved service provision and increased cost recovery.

The **specific objectives** are to assist the Jordanian Ministry of Water and Irrigation in the elaboration of a non-revenue water policy that builds on the real situation and lessons learnt from pilot projects and other works in Jordan, and sets clearly defined rules for the development and implementation of NRW reduction and control in the country in order to achieve the national goals for reduced and sustained NRW - consistent with the proposition of Jordan’s national strategy for water.

The **non-revenue-water policy will be developed in close conjunction with the approved NRW strategy and - action plan** and **has to be seen as a complementary approach to support and guide the implementation of the approved NRW strategy within the water sector institutions.**

## **II. TARGET ZONE**

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The activity is applicable at the national level and concerns NRW in all the country.

## **III. WORKSHOP OBJECTIVES**

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The workshop aims to bring the designated MWI NRW technical taskforce members and donors that are active in the field of NRW reduction and management together with WES experts to discuss their feedback on the draft policy document -NRW Policy- and jointly

contribute to its improvement and customization while ensuring its complementarity with the NRW strategy and action plan:

1. Present an overview of the national activity in Jordan
2. Present the draft policy paper -NRW Policy- and vet it with the partners and stakeholders
3. Gather/discuss stakeholders' feedback and agree on what's to be reflected on the revised version

The expected workshop results are that:

1. The draft NRW policy document is presented to the technical task force and the various donors active in NRW in the Jordanian water sector and is discussed during a two-day workshop
2. The draft NRW policy document is reviewed/improved reflecting the workshop discussions.

## IV. PARTICIPATION

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This workshop will involve the officials representing relevant institutions and personnel from the MWI, the Water Authority of Jordan (WAJ), the Project Management Directorate (PMD) and water utilities (such as managers responsible for: operation and maintenance (O&M), NRW, GIS department, customers department (metering, billing, etc.), etc.) and various donors active in NRW reduction efforts in Jordan

Specifically, below is the list of the stakeholders:

1. Ministry of Water and Irrigation;
2. Water Authority of Jordan;
3. The Project Management Directorate (PMD);
4. The central NRW Unit
5. The Water utilities (Miyahuna, Yarmouk Water Company, Aqaba Water Company);
6. The main donors active in NRW projects (USAID, WB, KFW, EIB and GIZ);

## MODERATION & RESOURCE PERSONS

- Mr Udo KACHEL – Senior Expert in NRW management and Policy formulation, International Expert (WES)
- Mr Ehab QURAN – Local NRW Expert (WES)
- Mr Mohammad DWEIRI - Assistant Secretary General for Planning Affairs (MWI)
- Ms Mouna BATAINEH - Head of NRW Central Unit
- Mr Ahmad BALI – WES Focal Point and Head of Planning of Water Demand Department (MWI)

- Ms Suzan TAHA – Water Key Expert (WES)

## V. DATE AND VENUE

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The workshop will take place in Dead Sea on 12 and 13 September 2023 at **Dead Sea Spa Resort** Sweimeh, Dead Sea Road, Tel: +962 5 356 1000, according to the agenda in the next section.

**Meeting room:** Al-Safi

## VI. AGENDA

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See next page for the provisional agenda



**Elaboration of non-revenue water policy for Jordan**  
**National Consultation & Validation Workshop**  
**Dead Sea, Jordan**  
**12 Sep 2023**  
**from 10:00 to 17:00**  
**“Water and Environment Support (WES)” Project**  
**PROVISIONAL AGENDA**

TIME	THEME
10:00 – 10:15	<b>Welcome address &amp; opening of workshop</b>
	<i>Hanina BEN BERNOU, Attaché – Green Business, Innovation and Connectivity, EUD Dr. Jehad Mahamid Secretary General MWI Ms Suzan Taha, WES Water Key Expert</i>
10:15 – 10:30	<b>WORKSHOP AGENDA &amp; LOGISTICS</b>
	<i>Introduction of participants Proceedings of the workshop - Ms. Suzan Taha, WES Water Key Expert</i>
10:30 – 11:15	<b>PRESENTATION OF NRW POLICY PAPER PART I</b>
	<i>Mr Udo Kachel , Senior Expert in NRW Management &amp; Policy formulation</i>
11:15 – 11:45	<b>DISCUSSION &amp; COFFEE BREAK</b>
	<i>Moderation by Ms Suzan Taha, WES Water Key Expert</i>
11:45 – 12:40	<b>PRESENTATION OF NRW POLICY PAPER PART II</b>
	<i>Mr Udo Kachel , Senior Expert in NRW Management &amp; Policy formulation</i>
12:40 – 13:00	<b>DISCUSSION</b>
	<i>Moderation by Ms Suzan Taha, WES Water Key Expert</i>
13:00 – 13:15	<b>ESTABLISHMENT OF WORKING GROUPS</b>
	<i>Mr Ehab Quran, WES Local NRW Expert</i>
13:15 – 14:30	<b>WORKING GROUP DISCUSSIONS</b>
	<i>Mr Ehab Quran, WES Local NRW Expert</i>
14:30 – 15:30	<b>LUNCH BREAK</b>
15:30 – 17:00	<b>WORKING GROUP DISCUSSIONS PART 2 ( OPEN COFFEE BREAK WILL BE AVAILABLE)</b>



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**13 Sep 2023**

**from 10:00 to 13:40**

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**PROVISIONAL AGENDA**

TIME	THEME
09:00 – 10:00	<b>PRESENTATION OF WORK GROUPS RESULTS</b> <i>Rapporteur from each workgroup</i>
10:00 – 11:00	<b>DISCUSSION</b> <i>Moderation by Ms Suzan Taha, WES Water Key Expert</i>
11:00 – 11:20	<b>COFFEE BREAK</b>
11:20 – 12:30	<b>RECOMMENDATIONS FOR POLICY PAPER IN WORKGROUPS</b>
12:30 – 13:30	<b>PRESENTATION OF WORK GROUPS RECOMMENDATIONS</b> <b>RAPPORTEUR FROM EACH WORK GROUP</b>
13:30 – 13:40	<b>WRAP-UP DISCUSSION AND CLOSING OF WORKSHOP</b> <i>Ms Suzan Taha, WES Water Key Expert</i>
13:40	<b>LUNCH</b>