



**Peer-to-Peer (P2P) Exchange on Non-Revenue Water management**  
**Activity No.: RW-6-P2P**

**Working session with Peers: SOPs and WGs**

21 June 2023 – From 11:00 am to 13:00 pm CET

**AGENDA**

10:45-11:00	Access to the videoconference
11:00-11:10	<p><b>Meet &amp; Greet</b></p> <p><i>Ms. Suzan Taha, Key Water Expert, WES and Mr. Cor Merks, Non-Key Expert, Ramboll</i> <i>All participants</i></p>
11:10-11:30	<p><b>Lessons learned from the training in Athens during January 16-20, 2023</b></p> <p><i>All participants</i></p> <p><b>Please provide an example of a lesson learned during the training that has been or will be implemented!</b></p> <p><u>Refer to the following documents:</u></p> <ul style="list-style-type: none"> <li>• <a href="#">RW-6-REG&amp;ST 2023.01.16 CWAM Slide deck classroom training day 1 EN as presented</a></li> <li>• <a href="#">RW-6-REG&amp;ST 2023.01.17 CWAM Slide deck classroom training day 2 EN as presented</a></li> <li>• <a href="#">RW-6-REG&amp;ST 2023.01.19 CWAM Slide deck classroom training day 4 EN as presented</a></li> <li>• <a href="#">RW-6-REG&amp;ST 2023.01.20 CWAM Slide deck classroom training day 5 EN as presented</a></li> </ul>
11:30-11:40	<p><b>Summary of the evaluation of the regional training</b></p> <p><i>Ms. Andreea Florea, Young Water Professional, Ramboll</i></p> <p><b>Feedback by participants</b></p>
11:40-12:10	<p><b>Summary of identified Standard Operating Procedures (SOPs) – existing and proposed</b></p> <p><i>Mr. Cor Merks</i> <i>Refer to the attached document on SOPs</i></p>
12:10-12:35	<p><b>Selection of maximum two (2) SOPs to be developed (using Mentimeter)</b></p> <p><i>Mr. Cor Merks</i> <i>Mentimeter facilitator: Ms. Andreea Florea</i> <b>Selection/prioritisation by participants</b> <i>Refer to the attached document on SOPs</i></p>
12:35-12:55	<p><b>Working Group formation and collaboration arrangements</b></p> <p><i>Ms. Andreea Florea</i> <i>Mr. Cor Merks</i> <b>All participants</b></p>
12:55-13:00	Any other business? Closure of the session by Ms Suzan Taha and way forward

