



Design actions/modalities for improved water billing and fees' collection rates also with a view to support outsourcing and PPP and engagement through Micro PSP

Activity No: N-W-PS-1

Kick-off Meeting

27 September 2021 - From 13:00 to 14:30 pm (Palestine Time)

(Video-conference)

PROGRAMME

12:30-13:00	Access to the video-conference
13:00-13:15	<p>General Introduction</p> <ul style="list-style-type: none"> - Structure of the meeting and technical instructions <i>Ms. Suzan TAHA, Key Water Expert, WES (2 min)</i> - Introductory notes <i>Prof. Michael SCULLOS, Team Leader, WES (3 min)</i> <i>Mr. Joao ANSELMO, Programme Manager, The Office of the European Union Representative (West Bank and Gaza Strip, UNRWA) (3 min)</i> <i>Ms. Mageda ALAWNEH, WES Focal Point –Palestine, Director Water Quality Department, Palestinian Water Authority (3 min)</i> <i>Mr. Omar ZAYED, Acting director General of Water Resources directorate, Palestinian Water Authority (3 min)</i>
13:15-14:15	<p>Presentation of the activity and general discussion</p> <ul style="list-style-type: none"> - Overview of the Water and Environment Support (WES) Project (5 min) <i>Ms. Suzan TAHA, Key Water Expert, WES</i> - General Context and actions proposed in support of the activity (10 min) <i>Mr. Omar ZAYED, Acting director General of Water Resources directorate, Palestinian Water Authority</i> - Presentation of the WES activity in Palestine (10 min) <i>Mr. Simon WATT, Non-key expert (NKE)1: PSP expert and technical coordinator of the activity</i> <i>Dr. Ayman RABI, Non-key expert (NKE) 2: Billing and Collection Expert</i> - Presentation of the local experts in Palestine (5 min) - Discussion (Challenges and Requirements (15 min) - Communication, impact monitoring and stakeholders' participation (15 min) <i>Ms. Lisa PAPADOGEOGAKI, Key Communication Expert, WES</i> <i>Dr. Emad ADLY, Stakeholders Engagement Expert & Impact Evaluation, WES</i> - Q&A
14:15-14:30	<ul style="list-style-type: none"> - Restitution & Closure (15 min)

